

Response Report by Respondent

Respondent: 2

Question	Response
Gender	Male
Age Group	31-45
Income Level	>150
The manner in which you were greeted	5
Sincerity and honesty in dealing with you	4
Consideration of your time	4
Ability to listen, understand and answer your questions	5
Knowledge of the product features and benefits	5
Fulfilled all commitments made to you	5
The vehicle price and/or payments were discussed in a straightforward and thorough manner	4
Explanation of warranty coverages	5
The professional manner in which you were treated	5
Fulfilled all commitments made to you	5
The length of time it took to complete the sales transaction	4
The process of determining the final purchase/lease price	4
The comfort of the area where the vehicle price was discussed	5
The overall condition of the vehicle at delivery	5
Your vehicle's operating condition at delivery	5
Overall satisfaction with your vehicle purchasing experience	5
Overall satisfaction with the sales staff	5
I would recommend this dealer to my family and friends	Yes
I would purchase again from this dealer	Yes
I would purchase again from the same salesperson	Yes
Comments2	<div style="background-color: #D3D3D3; font-size: small; margin-bottom: 5px;">Any Comments? Anything we could do better?</div> <p style="font-family: cursive; font-size: 1.2em;">Bb was a great Sales guy!</p>
Dealer	27345