

Detailed Item Analysis Report

Hospital Unit

Mean: 3.45

Response	Value	Frequency	Percent	Graph
Cardiac	1.00	4	20.00	
General Surgery	2.00	4	20.00	
Maternity	3.00	2	10.00	
Neurology	4.00	3	15.00	
Pathology	5.00	3	15.00	
Pediatrics	6.00	4	20.00	
Total Valid		20	100.00	
Total		20	100.00	

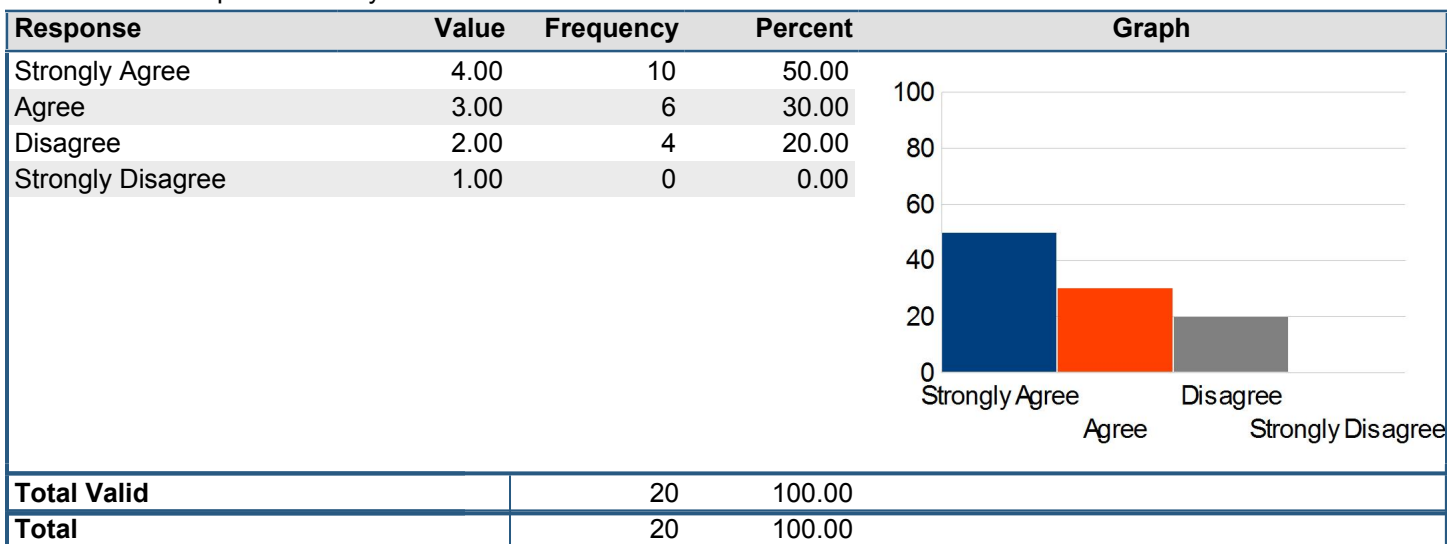
Length of Stay

Mean: 3.20

Response	Value	Frequency	Percent	Graph
1	1.00	2	10.00	
2	2.00	4	20.00	
3	3.00	7	35.00	
4	4.00	2	10.00	
5+	5.00	5	25.00	
Total Valid		20	100.00	
Total		20	100.00	

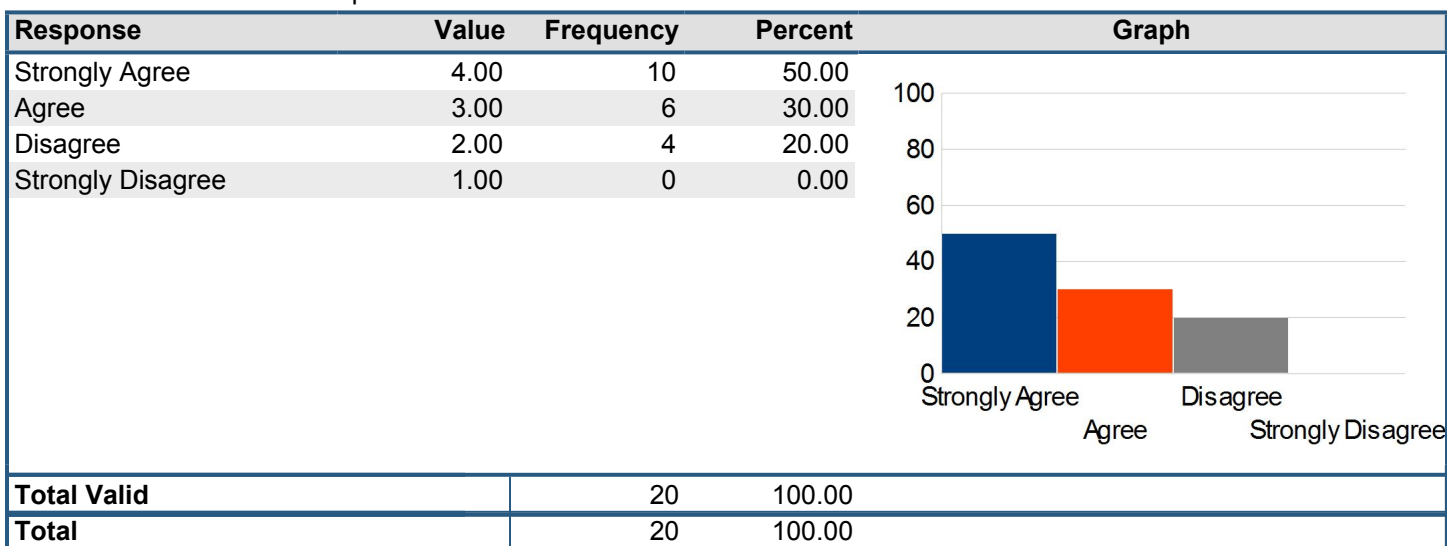
The staff was responsive to my needs.

Mean: 3.30



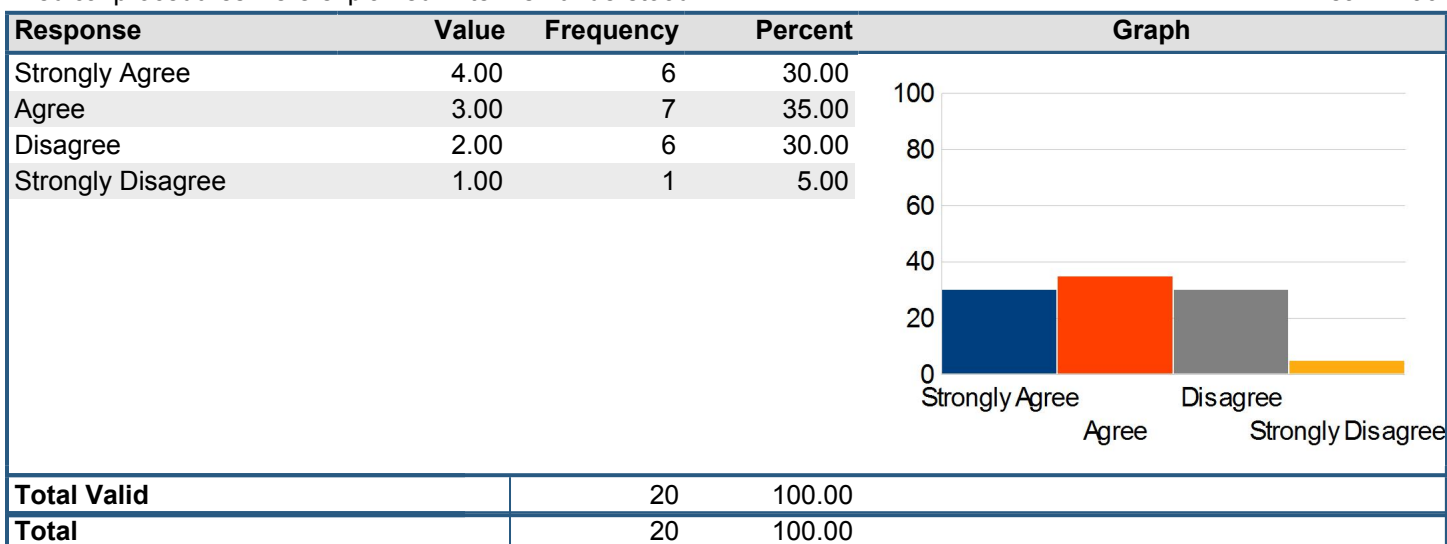
The staff treated me with respect.

Mean: 3.30



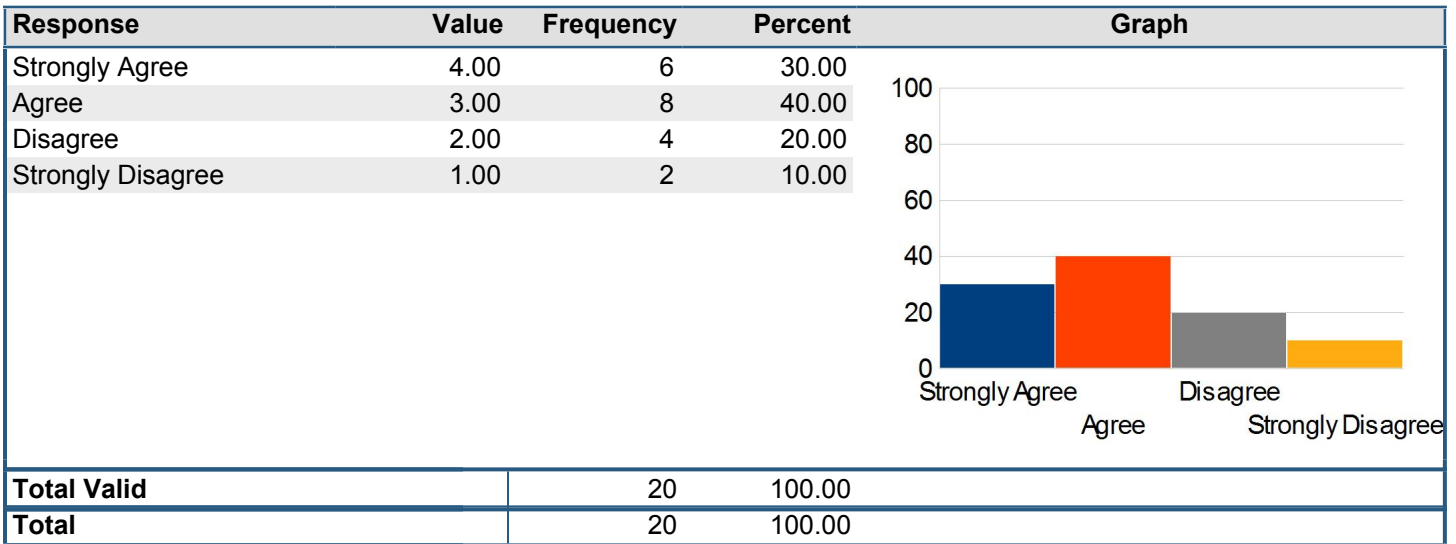
Medical procedures were explained in terms I understood.

Mean: 2.90



My doctor was available to answer questions.

Mean: 2.90



My overall rating of this hospital stay is favorable.

Mean: 3.10

