

# Condensed Item Analysis Report

## Hospital Unit

Response	Frequency	Percent	Mean: 3.45
Cardiac	4	20.00	
General Surgery	4	20.00	
Maternity	2	10.00	
Neurology	3	15.00	
Pathology	3	15.00	
Pediatrics	4	20.00	

## The staff was responsive to my needs.

Response	Frequency	Percent	Mean: 3.30
Strongly Agree	10	50.00	
Agree	6	30.00	
Disagree	4	20.00	
Strongly Disagree	0	0.00	

## Medical procedures were explained in terms I understood.

Response	Frequency	Percent	Mean: 2.90
Strongly Agree	6	30.00	
Agree	7	35.00	
Disagree	6	30.00	
Strongly Disagree	1	5.00	

## My overall rating of this hospital stay is favorable.

Response	Frequency	Percent	Mean: 3.10
Strongly Agree	6	30.00	
Agree	10	50.00	
Disagree	4	20.00	
Strongly Disagree	0	0.00	

## Length of Stay

Response	Frequency	Percent	Mean: 3.20
1	2	10.00	
2	4	20.00	
3	7	35.00	
4	2	10.00	
5+	5	25.00	

## The staff treated me with respect.

Response	Frequency	Percent	Mean: 3.30
Strongly Agree	10	50.00	
Agree	6	30.00	
Disagree	4	20.00	
Strongly Disagree	0	0.00	

## My doctor was available to answer questions.

Response	Frequency	Percent	Mean: 2.90
Strongly Agree	6	30.00	
Agree	8	40.00	
Disagree	4	20.00	
Strongly Disagree	2	10.00	